

Privacy Policy

1. Who We Are

J & E Computers Ltd T/A Brighthouse Computer Centre

Contact: support@bh-cc.co.uk, 01484 702400

2. What Data We Collect

We may collect personal data such as your name, email address, phone number, IP address, and any information you provide via our contact forms or when using our services.

3. How We Collect Data

- Directly from you (e.g., forms, emails)
- Automatically (e.g., cookies, analytics tools)

4. Why We Collect Data

- To respond to your enquiries
- To provide and improve our services
- For marketing (with your consent)
- To comply with legal obligations

5. Legal Basis for Processing

We process your data based on your consent, to fulfil a contract, or to comply with legal obligations.

6. Who We Share Data With

We may share your data with trusted third-party service providers (e.g., website hosting, analytics, payment processors) as necessary.

7. International Transfers

If we transfer your data outside the UK, we ensure appropriate safeguards are in place.

8. Data Retention

We keep your data only as long as necessary for the purposes collected or as required by law.

9. Your Rights

You have the right to access, correct, delete, or restrict your personal data. You can also object to processing or request data portability. Contact us to exercise these rights.

10. Cookies

We use cookies to improve your experience. See our [Cookie Policy] for details.

11. Security

We take appropriate measures to protect your data.

12. Complaints

If you have concerns, contact us. You can also complain to the ICO (www.ico.org.uk).

13. Changes to This Policy

We may update this policy. Please check this page regularly.